ARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK AREA COMMITTEE – 19 NOVEMBER 2014

Title of paper:	Ward Performance: Quarter 2		
Director(s)/	Andy Vaughan, Strategic Director for Wards affected:		
Corporate Director(s):	Commercial and Neighbourhood Arboretum		
	Services Dunkirk and Lent	on	
	Radford and Park	<	
Report author(s) and	John Marsh, Central Locality Manager		
contact details:	0115 8838467 - john.marsh@nottinghamcity.gov.uk		
	Rob Gabbitas, Neighbourhood Development Officer		
	Rob.gabbitas@nottinghamcity.gov.uk		
	Tel: 0115 8838472		
	Linda Wright, Neighbourhood Development Officer		
	Linda.wright@nottinghamcity.gov.uk		
	Tel: 0115 8838473		
	Iffat Iqbal, Neighbourhood Development Officer		
	Iffat.iqbal@nottinghamcity.gov.uk		
	Tel: 07985221347		
Other colleagues who	Dave Halstead, Head of Neighbourhood Operations and	Deputy	
have provided input:	Director of Commercial and Neighbourhood Services		
	Dave.halstead@nottinghamcity.gov.uk		
	Linda Robertson, Analyst, Crime and Drugs Partnership		
	Linda.robertson@nottinghamcity.gov.uk		
Date of consultation with Portfolio Holder(s) N/A			
(if relevant)			
	X		
Relevant Council Plan Strategic Priority: Cutting unemployment by a quarter X			
Cutting unemployment by a quarter			
Cut crime and anti-social behaviour		X	
Ensure more school leavers get a job, training or further education than any other City		X	
Your neighbourhood as clean as the City Centre			
Help keep your energy bills down			
Good access to public transport			
Nottingham has a good mix of housing			
Nottingham is a good place to do business, invest and create jobs			
Nottingham offers a wide range of leisure activities, parks and sporting events			
Support early intervention activities			
Deliver effective, value for money services to our citizens			

Summary of issues (including benefits to citizens/service users):

The ward performance reports provide updates on key issues and themes which link back to local priorities and strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward Priorities
- Community Engagement
- Finance
- Safer theme Crime and Anti-Social behaviour (ASB)
- Neighbourhood theme Environmental issues

- Working theme Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme local health priorities

The following is a brief summary by the respective Ward Neighbourhood Development Officers (NDO):

Ward: Arboretum Ward NDO: Linda Wright

All figures for Arboretum are based on September only data.

Crime: All crime is up 6.2% - there were 737 incidents in 2013/14 compared with 783 in 2014/15. Violent crime saw an increase of 38% year to date compared with 38 incidents in the previous year. Burglary Dwelling has seen an improvement of 16%, meaning there were 79 offences year to date 2013/14 compared with 66 in 2014/15.

ASB: All ASB was up 19%, year to date, with 610 incidents reported year to date 2014/15 comparison with 514, 2013/14.

Cleanliness Index: Index Score set as a target city wide is 88; we have seen an improvement of 5% on average year to date from 89 to 94 in 2014/15.

The expectation of our residents has increased also and their perception is the cleansing has not improved as much as has been indicated. (A plan is being developed to combat this.)

Graffiti Reports: There have been 36 reported incidents of graffiti which is an increase of 5 on the same period last year.

Fly Tipping: There have been 80 reported cases of fly tipping which is an increase of 2 over the same period last year.

Unemployment Rate: There are 10 people on job seekers allowance given an opportunity to work with Castle Cavendish this quarter.

Community Protection: There has been a significant increase in the number of dog fouling incidents from 4 to 44 for the same period last year. This increase may be due to higher detection rates as there have been a number of operations carried out this year to actively increase reporting and issue fines to perpetrators.

Fire: Year to date Arboretum Ward has had a 35% increase in fires in the area with 23 actual incidents in 2014/15 in comparison to 2013/13 with 17 incidents.

Key Successes:

During the period July to October The Bridlington, Oldknow and Brown Streets (BOB's) Residents and Tenants Association, ran another successful Summer play scheme with over 200 children attending from their area. Children from the Radford area were also involved.

The Street Drinkers Plan is now being delivered by the Police and CPO's to reduce street drinking in the Ward. This is being monitored monthly via the NAT, I am happy to report there

were 493 confiscations in our Ward accounting for 34% of all those done in the City. In September there were 132 confiscations in the ward. The top confiscation locations are The Forest, Caulton Street and The Sunken Gardens. From October 20th the neighbourhood policing teams will be working to the new ASB legislation, so we'll have to see what effect that has on things.

Other good work completed this quarter has been Operation Tumbleweed concentrating on the area bounded by Alfreton Road, Bentinck Road, Noel Street and Gregory Boulevard. This operation is on –going and so far has been very well received by the public, resulting in some good intelligence submissions and seen a reduction of stranger violence offences that it was set up to tackle.

The 5th Wheel Operation (police information unit) has been deployed for public engagement events and to spread crime prevention messages around violence and burglary of people's homes. The helicopter has been successfully bid for and deployed as a dedicated tool for use in the Arboretum Ward and will be used again in the near future.

There was a student fortnight of action that saw the police working to advertise and canvass opinion about starting a Community Watch Area in the Cromwell Street and Portland Road area of Radford East beat. This is a pilot scheme based on a Neighbourhood Watch principle but made up off students and residents working together in a given residential area. Initial reports based on the number of people engaged with and who attended the launch meeting seems very promising.

Operation Graduate has been running again since the beginning of the student year targeting student based crime and spreading the crime prevention message on the Radford East Beat and sees staff on patrol until 3am. The usual door knocking took place to ensure students were aware of the dates to put out their bins and how to recycle efficiently and be a good neighbour.

The Micro cleansing plan has now been completed which was being monitored via the NAT. The plan saw all the targeted streets receive a deep clean. The alleyway behind the shops on Radford Road junction of Bentinck Road has been cleared. The two 1100 bins that have been installed will be monitored over a 3 month period to see if an alternative recycling method needs to be adopted there.

The Central Locality Domestic violence and Abuse Strategy has been completed by all the key stakeholders, like Wais, the Police, CDP and other NAT partners. The strategy has been developed with clear delivery aims and objectives which will increase awareness and participation for and all the differing individuals who work and live in the ward. The plan has attracted approximately £3400 funding from the Central Locality Board.

In September there was a resident's consultation event named "Arboretum Cares". Local business, individual and residents' groups were all invited to attend this meeting. The public meeting was held in partnership with the Hyson Green Youth Club on 25 September. The event was useful as I was able to use the feedback to ensure the area action plan is on track and looking at the issues of importance to residents. The new information was residents and businesses alike want to see grants made available for use to help shop keepers improve the overall look of the shopping district. In line with the NCC strategic aim under the Cleaner agenda they want a vast improvement in street cleansing and waste management.

The Arboretum "Nice and Clean Hyson Green Plan" has been developed to problem solve these issues and roll out the learning across the ward.

Issues:

There are still a noticeable number of cars for sale parking on Gregory Boulevard and other side streets. This issue has been raised at the NAT and is being monitored by CPO's before deciding an appropriate course of action, in line with the new powers that are coming into play in October.

The Bridlington, Oldknow and Brown Street (BOB's) Tenants and Residents Association (T&R), St Paul's and Pleasant Row Tenant's and Residents that attend the local area group (LAG'S). There needs to be an increase of awareness raising work to be targeted at Eastern European Communities in order to address and encourage better social integration into the new communities they find themselves in. For example, new residents are not always sure of how to present recycling or dispose of bulky waste appropriately. Scrap metal dealing is now becoming intolerable on some streets, due to the noise made breaking up scrap in back gardens to get the metal for sale and the debris left behind being discarded on the streets or left in alleyways.

These issues will be picked up in the 4 week" Nice and Clean Hyson Green" Plan Action which started on 3rd November this year.

Bins have been missed on particular streets across the area and this is still an ongoing issue. The process of how the replacement of old and broken bins are reported has been escalated for waste management to resolve with their workforce. There has been an increase in complaints with regards the street cleansing of some of the footpaths in the ward. This issue will be addressed via the four week plan. This problem had been recognised via the NAT some time ago and was escalated to the locality Board, for extra resources that have now been given to develop realistic improvements to the cleansing of the Ward long term.

Events:

August 3 - there was a Sport Event day, coordinated by the Nottingham Sports Group and was supported with funding from the local Councillors. The main events were the 6 youth football teams and 6 adult football teams, which participated on the day as well as a 5k run plus other fun sports activities. There were over 300 people in attendance which took place on the Forest.

August 9 - there was the Hyson Green Festival which took place on the Forest. This event was coordinated by the Hyson Green Cultural Group who are, in the main, local individuals that wished to put on a festival celebrating the diversity within the area. There was singing and dancing from a variety of cultures and food from around the world was on sale. This was an excellent social cohesion event bringing together over 600 people from all cultures and communities.

The Arboretum Consultation event "Arboretum Cares" on 25 September at the Hyson Green Youth Club. This was a very successful event which gave local residents and business an opportunity to speak directly to their local councillors and captured issues that were of concern to all stakeholders' who operate in the ward.

Ward: Dunkirk and Lenton

NDO: Iffat Iqbal

All figures for Dunkirk and Lenton are based on August, September and October

Crime:

- In Quarter 2all crime in the ward has increased by 15%. 265 crimes have been reported compared to 230 in the same period last year.
- The largest volume of crime is Theft, 115 incidents reported.
- Dwelling burglaries have increased in September and October, student properties seem to be the main target and the cause behind the burglaries is insecurities i.e. leaving windows and doors open and unlocked.
- This quarter there has been a significant decrease in auto-crime.

ASB:

• ASB incidents have recently increased, 115 incidents reported in this quarter compared to 85 in the same period last year. A lot more incidents are related to noise nuisance in this period, 51% noise nuisance, 9% youth and 17% alcohol related.

Cleanliness Index:

Cleanliness Index Score for this quarter is 88 compared to neighbourhood target of 86.

Graffiti Reports:

• Quarter 2 has seen an increase in graffiti incidents totalling 35 incidents compared to 27 in the previous year.

Fly Tipping:

• 61 incidents reported in August, September and October. There has been a significant increase compared to last year reporting totalling 35 incidents.

Community Protection:

- Bins on Street Fixed Penalty Notices 3
- LBAs 1105
- Dog Fouling Ops 5
- Alcohol Seizures 2

The figure for bins on street FPNs is traditionally low in the first quarter because the student population has generally left for home. The very high figure for LBAs is because from the middle of September onwards CPO have issued a vast number of new Section 46 Notices for Bins on Street enforcement to the newly arrived student population in Dunkirk & Lenton. These Section 46 Notices will result in a large number of Bins on Street FPNs being issued in the 3rd Quarter of this year.

Unemployment Rate:

• The number of unemployed persons is 456 compared to 679 for the same period in the previous year. One of the main reasons for the difference in figures will be the decommissioning of Lenton High-rise flats. Also figures could be skewed by the student population which is 68% of the total ward population.

Fire:

• 3 incidents of deliberate (primary and secondary) fires in Dunkirk and Lenton Ward for this period, all relating to bin fires on Derby Road and Church Street in New Lenton.

Key successes:

Dunkirk and Lenton Week of Action October 2014

Local residents including students benefited from a deep clean-up of the area and received targeted information and advice to help keep the area clean, week commencing 13 October 2014.

Areas in Dunkirk and Lentonwardare prone to environmental issues such as bins on streets, contaminated bins, and overgrown hedges and fly-tipping. The local Councillors Dave Trimble and Sarah Piper paid from their ward budget for a Week of Action to involve apprentices and the Neighbourhood Cleansing team to give the area a deep clean including clearing up alleyways, cutting over-hanging bushes and branches, tidying up communal areas such as Hillside canal area and St Anthony Court and tidying up paths and footways which are above the normal functions of the City Council.

The Neighbourhood Cleansing team removed over 26 tons of waste which included bulky waste, waste removed from alleyways, contaminated bins and leaf fall collections in the area. This did not include several fridges, TV's, tyres and gas bottles that were also collected.

During the week approximately 500 properties were visited by several partners. The University of Nottingham in partnership with Community Protection and Student Ambassadors visited a total of 624 properties across the Drives and Lenton Triangle. 369face to face contacts were made and 349 were student households, and out of those households, 227 elected to sign up to the Bininformation text service.

Martin-mass fair and Heritage Lottery Grant

The Dunkirk and Lenton Partnership Forum (now part of The Lenton Centre) has received a Heritage Lottery grant to carry out an archaeological dig at Lenton Priory. This is an opportunity for local people with no archaeological experience or knowledge to work with a team between 27th October and 19th December to be part of archaeological dig. As part of the project the Forum is also holding a Martin-mas fair on15 November which will provide an unique for people to explore history, see the sights, sounds and visuals of Medieval days at the historic Priory Church. The Holy Trinity Church, Trent and Peak Archaeology Nottingham City Council, MS Estates and The Lenton local History Society have all contributed to the event.

Environmental Improvements on Abbey Bridge consultation

Local Councillorshaveinitiated consultation with Abbey Bridge residents to gauge interest if they would like the Council to improve the green spaces around Abbey Bridge for the benefit of the local Community. So far 60 residents have been consulted with who live on Coleby Avenue, Wishford Avenue, HoylandAvenue and Abbey Bridge. The majority have suggested a wild flower garden, small swings for younger children and designated dog walking area. A meetinghas been planned for mid-November with Nottingham City Council Officers to draft a

proposal for local residents to comment on.

Also in this quarter the Neighbourhood Operations Manager and Community Protection teams have been working closely to tackle bins on pavements. Bins have been numbered, excess and damaged bins removed on Broadholme St, Hungerton St, Frederick Grove, Hartley St and Lenton Boulevard. These Streets have all been issued with section 46 notices and if bins are left on pavements will be issued with fines.

Issues:

Penn Ave

Residents from Penn Avehave raised several concerns of anti-social behaviour issues in the area. The local Councillors have called a meeting to address these concerns and as a result an Action Plan is being developed.

Noise nuisance

Noise nuisance caused by students has been highlighted as a serious concern for Edna G Old Academy and long term residents living in Lenton. As a result local Councillors have set up a group involving the Police, Community Protection, Nottingham University Community Relations and Student Union, Neighbourhood Management, NCC Student Strategy to plan actions to tackle this issue. Posters have been designed by children to be turned into signs and put on lamp posts around the Lenton area to raise awareness of the effects of noise nuisance. Also a Strategic Noise group has been set by Environmental Health to introduce a Noise Strategy and ensure greater co-ordination and effective use of powers and measures to reduce Neighbourhood noise. A Specialist car has also been introduced to respond to noise issues, 24hrs/7 days a week; several local issues have been responded to straightaway with this initiative.

Waste management

All kinds of waste including recycling, bins on pavement, over-flowing and contaminated bins, and waste in gardens are still a major concern for residents. The Week of Action was mainly focused on waste management, providing a fresh start for all occupants living in some of the hotspot areas in the ward by emptying all bins, clearing alleyways and removing bins from pavements and educating on how to keep the area clean. Overall the Week was a success and hopefully the momentum will continue, showing residents/students how clean and tidy the area can look if waste is disposed in the correct manner.

Events:

Older People's Day On the1st October the Dunkirk Community Centre delivered a 'taster' session of seated exercise followed by lunch. Each current attendee was asked to bring a friend and invite neighbours to give it a go. Local Practitioners who work with older people in the area were invited. The session was a success and very much enjoyed by the local residents.

Castle Cavendish in partnership with the Forum have set up a Job club every Tuesday's 10am to1pm at the Forum office in Church Square, free help, support and advice with IT skills, CVs, application forms, job search and much more. Also travel help for unemployed people has been set up with Sustrans which includes bus passes for interviews and training, or for the first month of a new job or a reconditioned bike.

NAT: NAT which has representation of various key service providers across the Ward are currently delivering / planning to deliver on the revised Ward priorities. Challenges include tackling waste management, noise nuisance, promoting positive mental health and wellbeing and reduction in burglaries.

Ward: Radford and Park NDO: Rob Gabbitas

Crime

There has been a 21% increase in all crime for the same period in 2014/15 compared to the previous year, representing 65 more crimes (up from 313 to 378). This is an increase of 36 over the previous reporting period. There has been very little difference in the number of incidents of dwelling burglary and Incidents of violence in comparison to the same period last year.

There were 3 more dwelling burglaries during this period, compared to last year – up from 33 to 36.

ASB

The Ward has seen a 49% reduction in all ASB cases compared to the same period last year. This represents 135 fewer reported incidents - down from 273 to 138.

Cleanliness Index:

The Cleanliness Index Score for Radford and Park Ward based on a quarterly average was 94 compared to a neighbourhoods target of 86. The Cleanliness Index score shows that performance for quarter 2 in 2014/15 is at a higher level than either of the two previous years.

Graffiti Reports:

During quarter 2 there have been 76 reported incidents of graffiti which is significantly higher than the 39 cases reported for the same quarter in the previous year.

Fly Tipping:

There have been 153 incidents during quarter 2 (as represented by figures recorded for the months of June and August) compared to 168 for the same two months of the previous year. This represents a decrease of 8.9%.

Community Protection

Note – figures in brackets show comparison with Quarter 1 period

Dog Fouling Operations – 9 (dog fouling incidents 33) Alcohol Seizures – 20 (17) Bins on Street Fixed Penalty Notices (FPN's) – 18 (125) Letters Before Action (LBA's) – 1,102 (128)

The figure for Bins on Street FPNs is traditionally low in the second quarter because the student population has generally left for home. The very high figure for LBAs is because from the middle of September onwards we have issued a vast number of new Section 46 Notices for Bins on Street enforcement to the newly arrived student population in the Radford & Park Ward. These Section 46 Notices will result in a large number of Bins on Street FPNs being issued in the 3rd Quarter of this year.

Fire:

Deliberate primary fires – one (motorcycle fire on Bastion Street)

Deliberate secondary fires – 12 refuse fires/wheelie bin/skip (most fires in August and September)

Accidental dwelling fire - one

Key successes:

Radford Recreation Ground

The City Council continues to engage with residents in developing ideas for future improvements to this site. A Friends Group have met twice at All Souls Community Centre to discuss ideas and plans for developing this site. Residents from nearby streets are being encouraged to get more involved together with organisations located on or close to the park facilities.

A contract is now in place to remove the former pavilion foundations to ensure that this area is made level and kept free from trip hazards which has been more of a concern in recent months. An application for Green Flag Status will be submitted in the New Year and this will lead to the park being assessed externally against a number of criteria. If successful, Radford Recreation Ground will become the twenty first green space within the City to achieve this recognition.

A 'Curry in the Park' event was held on the site on Saturday 11th October. This event provided an opportunity for the local community to come together and there was a strong emphasis on encouraging students from the neighbouring streets to come along and get involved. A good number of park questionnaires were completed and in total over 200 people enjoyed a curry meal and games / activities in the park. The event was supported by the University of Nottingham and the City Council and the Muslims Women's Group kindly offered their premises for practical use during the afternoon's event. Tables tennis tables were in place on the day and other games and activities were provided by the Students Union and the Sports team from the John Carroll Leisure Centre

Glentworth Road, Wordsworth Road, Grimston Road area

Ward Councillors have funded a Community Safety project to provide additional cleansing and, where necessary, gating repairs to enable waste bins to be stored more effectively and allow residents easier access to rear alleyways. The scheme has started in Glentworth where there are 6 alleyways targeted for works. Information about the project will be circulated to Wordsworth Road and Grimston Road during November and December. This work will be supported over the next 6 months, working in a street by street approach – to involve key partners, door to door knocking, raising awareness of recycling and looking to develop other neighbourhood initiatives where there is sufficient resident support.

The funding also provides for replacement fencing at Graham Street car park where works will be carried out during the week commencing 3 November.

Improvements to Green Spaces

John Carroll play area - The introduction of additional play equipment at this site has led to an

increase in usage by local children and young people especially during the early evenings and weekends. This now provides a stronger connection between the open space play area and the indoor leisure facilities at John Carroll which will hopefully encourage more local families to make use of the sports / swimming programmes at the Centre.

There have also been improvements to two smaller sites with input from partner organisations. The community garden at the rear of Radford Lenton library on Lenton Boulevard has been transformed through a project led by Dunkirk and Lenton Forum with support from the City Council and volunteers and work has now started on the Ilkeston Road memorial gardens site.

Student Fortnight of action

Multi agency efforts to raise awareness of community safety and responsibilities around neighbourliness, waste management (including recycling). 620 properties were visited across the Drives and Lenton Triangle and 240 students signed up for the following bin formation text

www.nottinghamcity.gov.uk/loveyourbin.

Domestic Violence – awareness

Central Locality continues to develop a Locality based action plan and to encourage individual wards to contribute to the overall aims and objectives. This Ward has contributed towards some centrally based training for managers and partners working in the area. Additionally, Central Locality now have a number of Domestic Violence information packs which can be offered out to key groups within the wards

Issues:

Persistent fly tipping is still an issue in this Ward – various sites, mainly around community car parks such as Graham Street, Garfield Street and Clifford Street and also at the numerous areas of waste land / derelict sites such as Radford Mill, Forest Mill, Alfreton Road / Ilkeston Road corner (adjacent to Butts motors) and Salisbury Street.

Overgrown trees on Radford Boulevard

Lack of community spaces – temporary closure of Radford Unity Complex.

Events

- 28 August: Muslim Women's Summer Festival, Radford Recreation Ground
- 1 September: Grimston Road alleyways launch of waste management campaign in this area
- 15 September: Leader Listens and Ward Walk in Radford West area
- 6 9 October: Community Watch awareness in Lenton Triangle (Balfour Road and Douglas Road)
- 11 October: Curry in the Park at Radford Recreation Ground

Recommendation(s):

1 To note the key information from the Ward Performance Reports for Quarter 2.

1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports will also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; Ward Performance reports will help to support this.
- 2.3 The Ward Performance report captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's (NAT) action log, Crime and Drug Partnership (CDP) plans and other partners' implementation plans.
- 2.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers, with data analysis undertaken by the CDP.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None
- 4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)
- 4.1 None
- 5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)
- 5.1 None

6. EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed? Not needed (report does not contain proposals or financial decisions)

	No	
	Yes – Equality Impact Assessment attached	
	Due regard should be given to the equality implications identified in the EIA.	
7.	LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION	OR
7.1	Neighbourhood Working Framework 2012 CLT report.	
8.	PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPOR	<u>T</u>
8.1	None	